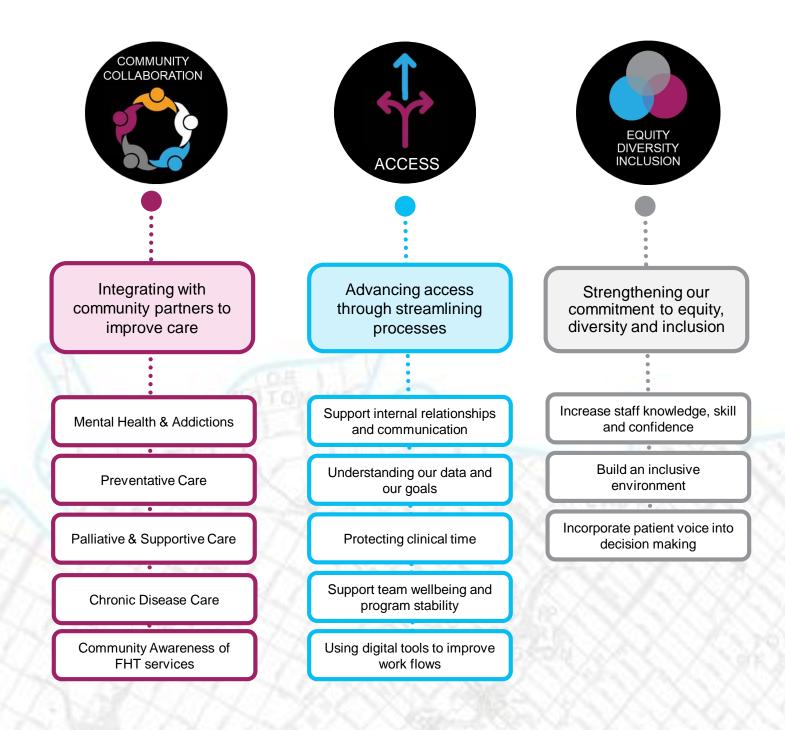


# IMPROVING THE HEALTH OF OUR COMMUNITY

through equitable access to high quality primary health care services



**COLLABORATION & INTEGRATION** 

**ACCOUNTABILITY** 

**INNOVATION** 

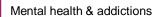


# Upper Grand Family Health Team Strategic Plan 2022-2025









Partnering with MH and addictions partners related to patient services, groups and planning.

Support internal relationships and communication

> Strengthening FHT/FHO relationships, information sharing, and collaborations.

Increase staff knowledge, skill and confidence

> Offer training and learning for FHT /FHO teams.

### Preventative care

Improve cancer screening rates through communication, data and digital tools.

Understanding our data and our

Improve access and visibility of data and goals for the organization. Build and inclusive environment

Ensure that UGFHT policy and physical environments support inclusion.

## Palliative & supportive care

Ongoing commitment to partnerships related to service delivery and community planning. Protecting clinical time

Streamline referral, triage and booking processes with a focus on system navigation.

Incorporate patient voice into decision making

> Collect and utilize patient feedback in decision making in all levels of the organization.

### Chronic disease care

Strengthen our community partnerships around diabetes, heart and lung health, and chronic pain.

Community awareness of FHT services

> Ensuring the community and our providers have awareness of all of our services and programs.

Support team wellbeing and program stability

> Improving our ability to be responsive to staffing changes at all levels of the organization.

Using digital tools to improve work

Work towards a shared and accessible EMR with improved referral tools.

**COLLABORATION & INTEGRATION** 

**ACCOUNTABILITY** 

**INNOVATION**